



The Challenge:

Viewing Unix and Progress performance data together. Being able to see from one place what all users are doing. Finding out what is slowing down your system and who and what is causing record locking.

What's the right move?

SysTrak – System-Monitoring for MFG/PRO®!

Why use a system-monitoring tool?

Solving user problems can be a time consuming task if you do not know what your users are doing. If you had immediate visibility into all aspects of your system, you could efficiently resolve user concerns ranging from day-to-day issues to critical issues.

SysTrak records your system history so you can create the performance data baseline. This information can be used to identify and resolve the root cause of performance problems. This has allowed companies to avoid the expensive alternative of purchasing more hardware.

MFG/PRO® Reporting

MFG/PRO® reports and inquiries are usually designed to permit many selection criteria that help ensure maximum reporting flexibility in meeting the needs of a wide range of users. Reporting usually forms a large percentage of system usage, and it is common to find that users run their reports using a mix of selection criteria, which cause the reports to run much less efficiently than originally anticipated by MFG/PRO®'s designers.

On-line System Activity Monitoring

The on-line system activity functions display what is currently happening on the system. For troubleshooting and emergencies, SysTrak identifies the major components of your system's load, enabling you to pinpoint individual applications for further analysis.

System Load Analysis

Users commonly submit and run reports, which run inefficiently through inadequate and/or badly selected reporting criteria. SysTrak identifies the major components of your system's load, enabling you to pinpoint individual applications for further analysis.

SysTrak Features

System Activity Logging:

Maintenance of a configurable, system-wide audit trail of all user actions including:

- Logging in & out, abnormal exits, and exits to Progress
- All menu selection and programs accessed
- All reports and inquiries run, with selection criteria and printing options used
- All usage of hot keys and user menus
- Resource usage such as CPU, Disk I/O, and Record Locks.

Record Locking Resolution

Resolving locking is elusive and can cripple an otherwise healthy system. SysTrak offers a unique feature, which immediately shows record locking's primary cause. SysTrak summarizes for you which users are blocking others, and allows you to take appropriate action and reduce the need for coding re-work.

It's the right move!